

Tap & Go - "Extra 3%[^] spending rebate in Clubpoints" Promotion Terms and Conditions ("Promotion")

1. The Promotion starts from 18 September 2023 until 31 December 2024 (both dates inclusive) ("**Promotion Period**"). The Club and Tap & Go may change the dates of the Promotion Period at any time in our absolute discretion.
2. During the Promotion Period, Eligible Customer can earn an extra 3%[^] spending rebate in Clubpoints on the Net Value of the first purchase on The Club's Shopping & Rewards website (<https://www.theclub.com.hk/shopping/en/discovery-page.html>), subject to the terms and conditions set out below ("**Offer**"), plus a regular 2%[^] spending rebate in Clubpoints that are earned through The Club Membership Programme provided by The Club (which is subject to the terms and conditions of The Club's Shopping & Rewards platform available at <https://shop.theclub.com.hk/terms-and-conditions>).
3. In order to be eligible for the Offer, you must be a customer of Tap & Go Payment Service ("Tap & Go") who is also a member of The Club, a loyalty programme ("**The Club Membership Programme**") operated by Club HKT Limited ("**The Club**") ("**Eligible Customer**" or "**you**").
4. To enjoy the Offer, Eligible Customer may take the following steps when making the first purchase of goods and/or services during the Promotion Period:
 - (a) visit either (i) The Club's Shopping & Rewards website or (ii) The Club App;
 - (b) login to your The Club membership account;
 - (c) when ready to checkout, click "Tap & Go" button on the checkout page and complete the payment using your Tap & Go App. (Note: (1) if you are shopping on The Club's Shopping & Rewards website, please use the QR code scanner on your Tap & Go App to scan the dedicated QR code displayed on the checkout page of the said website and complete the payment on Tap & Go App; and (2) if you are shopping on The Club App, your Tap & Go App on the same device will be opened up automatically; please then complete the payment on the Tap & Go App.); and
 - (d) the relevant transaction is not less than HK\$10 in Net Value of a single transaction. (the first transaction made by the Eligible Customer during the Promotion Period that meets the above conditions are "**Eligible Transaction**").
5. The 3%[^] spending rebate for Eligible Transaction is subject to a maximum cap of HK\$3,000 in Net Value of a single transaction ("**Relevant Cap**"). A minimum amount to enjoy the Offer is HK\$10 net value upon a single Eligible Transaction.
6. If an Eligible Transaction exceeds HK\$3,000 in Net Value, (a) the extra 3%[^] spending rebate in Clubpoints under the Offer plus the regular 2%[^] spending rebate in Clubpoints will apply up to the amount of HK\$3,000 of the Net Value of the transaction; and (b) the remaining amount of the Net Value of the Eligible Transaction will be entitled to an extra 1%[^] spending rebate in Clubpoints plus the regular 2% spending rebate in Clubpoints in accordance with the Tap & Go Extra 1%[^] spending rebate in Clubpoints Promotion Terms and Conditions and terms and conditions of The Club's Shopping & Rewards platform respectively. By way of an illustrative example, the spending rebate in Clubpoints will be calculated as follows:
$$\text{HK\$3,000 in Net Value of Eligible Transaction} \times 5\%^{\wedge} \text{ spending rebate in Clubpoints} + (\text{Total Net Value of Eligible Transaction} - \text{HK\$3,000}) \times 3\%^{\wedge} \text{ spending rebate in Clubpoints}$$

7. "Net Value" of the Eligible Transaction excludes any invalid, canceled, refunded and/or returned purchases, and excludes the amount deducted by using Clubpoints with the "Spend Less with Clubpoints" function, using The Club Gift Card, purchasing of The Club cash voucher, purchasing of Club Travel e-cash voucher, rebate, using coupon code, using other discount offer, and shipping fee.
8. This Offer is valid for the first Eligible Transaction of the Eligible Customer only and can only be used once.
9. The total quota of the Offer is limited to the first 1,500 Eligible Customers who make the first purchase that qualifies as an Eligible Transaction ("Quota") and is available on a firstcome-first-served basis, while stocks last. The eligibility for the Quota is determined by the date and time of the Eligible Transaction.
10. For the avoidance of doubt, if customer has participated in the Promotion of Extra 3%^ spending rebate in Clubpoints in the past before the Promotion Period, the relevant customer will not be eligible to participate in this Promotion, and will not be entitled to the extra 3%^ spending rebate in Clubpoints plus a regular 2%^ spending rebate in Clubpoints under this Offer, and will only be entitled to an extra 1%^ spending rebate in Clubpoints, plus a regular 2%^ spending rebate in Clubpoints.
11. If the Quota has been reached or if the Promotion Period has expired, while Eligible Customer will not be entitled to the extra 3%^ spending rebate in Clubpoints under this Offer, you will still be entitled to an extra 1%^ spending rebate in Clubpoints for the Net Value of each purchase on The Club Shopping & Rewards website and The Club App in accordance with the Tap & Go Extra 1%^ spending rebate in Clubpoints Promotion Terms and Conditions, plus a regular 2%^ spending rebate in Clubpoints in accordance with Tap & Go Extra 1%^ spending rebate in Clubpoints Promotion Terms and Conditions (available at the following URL:
https://www.tapngo.com.hk/chi/pdf/Tap&Go_Extra_1percent_spending_rebate_in_Clubpoints_T&Cs.pdf)
12. This Offer is not applicable to the purchase of specific products that are excluded from Clubpoints earning. A message of no Clubpoint to be awarded along with the purchase of the specific products will be stated on the product page of The Club's Shopping & Rewards.
13. The calculated amount of spending rebates in Clubpoints under this Offer will be rounded up to the next whole number.
14. Tap & Go shall not be responsible or liable for any matter related to the products or services solely provided by The Club including the handling, usage or redemption of Clubpoints once the Clubpoints are credited in The Club account.
15. The Club will award and credit the spending rebate Clubpoints under this Offer to The Club membership account that has been used to complete the Eligible Transaction on The Club's Shopping & Rewards platform approximately 10 working days after all products and services in sales order are delivered.
16. If The Club Member cancels an Eligible Transaction or apply for refund for an Eligible Transaction during the Promotion Period, no Clubpoints will be earned or credited to The Club Member.
17. The Club may at anytime deduct any Clubpoints from any The Club Member's account under the following circumstances:

- (a) incorrect crediting of Clubpoints to any The Club Member's account by The Club or any service providers;
 - (b) cancellation, reversal or refund of any relevant Eligible Transaction or qualifying services or eligible spending by The Club Member;
 - (c) in the case of actual or suspected fraud; or
 - (d) any other scenarios as The Club sees fair and just in safeguarding the integrity of Clubpoints transactions.
18. In the event The Club Member has already redeemed/transferred the Clubpoints which they are not entitled to, The Club may:
- (a) charge The Club Member the full recommended retail price of the redeemed products/services;
 - (b) charge The Club Member the transferred Clubpoints at the prevailing exchange ratio; or
 - (c) exercise a combination of any of the above treatments.
19. Redemption of Clubpoints and all matters relating to The Club are subject to the Terms and Conditions of The Club which may be amended by The Club from time to time. For details, please visit <https://www.theclub.com.hk/en/terms-and-conditions.html>. Tap & Go shall not in any way be responsible or liable for any matters or dealings under The Club.
20. In circumstances of any system, server, connection failure, interruption, computer virus, network or technical error which causes or results in the miscalculation of Clubpoints of an The Club Member who has completed an Eligible Transaction on The Club Platform due to any reasons, The Club and Tap & Go shall not liable for any losses or compensation.
21. For any information and any timing in relation to this Promotion, the data collected, compiled or recorded by HKT Payment (defined below) and/or The Club shall be final and prevail. HKT Payment shall not be responsible for any delay, loss, error, indiscernibility of the information customers submit due to technical problems such as computers, communication tools, networks, or any other problems that are not within the reasonable control of HKT Payment.
22. Your use of Tap & Go as the stored value facility account for receiving the consumption voucher under the Consumption Voucher Scheme ("**CVS**") provided by the HKSAR Government ("**Government**") is subject to the Tap & Go's Government consumption voucher Terms and Conditions (www.tapngo.com.hk/eng/cvs_tnc.html), the Government CVS (www.consumptionvoucher.gov.hk/en/index.html) and the approvals, actions and decisions of the Government.
23. Tap & Go is operated by HKT Payment Limited ("**HKT Payment**") (Stored Value Facilities Licence Number: SVF0002), and subject to its relevant terms and conditions. HKT Payment accepts no liability for the quality of or any other matters relating to goods, products and/or services provided by The Club. For any enquiries about Tap & Go, please visit www.tapngo.com.hk or call Tap & Go Service Hotline at 2888 0000. The Club is not the operator of Tap & Go. The Club makes no representation or warranty (including but not limited to the quality and/or applicability and/or availability) as to the Offer and/or services provided by or in relation to Tap & Go, and The Club accepts no liability for any matters arising from or in relation to the same.
24. The Club and/or HKT Payment reserve the right to vary or cancel this Offer and/or amend these Terms & Conditions at any time without notice.

25. This Offer is subject to Terms & Conditions by The Club (<https://www.theclub.com.hk/en/terms-and-conditions.html>), The Club's Shopping & Rewards (<https://shop.theclub.com.hk/terms-and-conditions>) and Tap & Go (<https://www.tapngo.com.hk/eng/tnc.html>).
26. In the event of discrepancy or inconsistency between the English and Chinese versions of these Terms & Conditions, the English version shall prevail. In the event of dispute, decisions made by The Club and/or HKT Payment will be final and binding.

^The percentages of rebates in Clubpoints are calculated based on the Clubpoint conversion ratio when using "Spend Less with Clubpoint" function on The Club's Shopping & Rewards website (<https://www.theclub.com.hk/shopping/en/discovery-page.html>) and The Club App (currently 5 Clubpoints to HK\$1), which is subject to change from time to time without prior notice.

Tap & Go「拍住賞」-「額外 3%^ Club 積分消費回贈」條款及細則（「推廣」）

1. 此推廣由 2023 年 9 月 18 日至 2024 年 12 月 31 日（包括首尾兩日）「（「**推廣期**」）」。The Club 及拍住賞可隨時自行決定更改推廣期的日期。
2. 於推廣期內，合資格客戶於 The Club 的購物與獎賞網站（<https://www.theclub.com.hk/shopping/zh/discovery-page.html>）首次消費淨額可額外賺取 3%^ Club 積分消費回贈（須遵守以下的條款及細則）（「**優惠**」），加上由 The Club 提供的 The Club 會員計劃提供之基本 2%^ Club 積分消費回贈（須遵守 The Club 的購物與獎賞平台上的條款及細則，網址為 <https://shop.theclub.com.hk/terms-and-conditions>）。
3. 若要合資格獲得此優惠，您必須是拍住賞付款服務（「**拍住賞**」）的客戶，同時也是 Club HKT Limited（「**The Club**」）營運的會員計劃（「**The Club 會員計劃**」）之會員（「**合資格客戶**」或「**您**」）。
4. 合資格客戶於推廣期內首次購買貨品及/或服務時，可按以下步驟享用此優惠：
 - a) 訪問 (i) The Club 的購物與獎賞網站或 (ii) The Club 應用程式；
 - b) 登入您的 The Club 會員帳戶；
 - c) 準備結賬時，點擊結賬頁面上的「拍住賞」按鈕，然後使用您的拍住賞應用程式完成付款。（注意：（1）如果您在 The Club 的購物與獎賞網站購物，請使用您拍住賞應用程式上的二維碼掃描儀掃描該網站結賬頁面上顯示的專屬二維碼，並以拍住賞應用程式完成付款；和（2）如果您在 The Club 應用程式上購物，您在同一設備上的拍住賞應用程式將自動打開；然後請在拍住賞應用程序上完成付款。）；及
 - d) 有關交易的單筆交易淨額不少於港幣 10 元。（合資格客戶於推廣期內首筆符合上述條件之交易為「**合資格交易**」）。
5. 合資格交易之 3%^ Club 積分消費回贈以單筆交易淨額上限為港幣\$3,000（「**相關上限**」）。享用此優惠的單筆合資格交易的最低淨額為港幣\$ 10。
6. 如合資格交易超過港幣\$3,000 淨額，(a) 優惠下的額外 3%^ Club 積分消費回贈加上基本 2%^ Club 積分消費回贈僅適用於港幣\$3,000 的交易淨額；(b) 根據拍住賞額外 1%^ Club 積分消費回贈的推廣條款及細則，剩餘的合資格交易淨額將可獲得額外 1%^ Club 積分消費回贈以及基本 2%^ Club 積分消費回贈分別適用於 The Club 的購物與獎賞平台的條款及細則及拍住賞額外 1%^ Club 積分消費回贈的條款及細則。舉個例子，Club 積分的消費回贈計算如下：
 - 港幣\$3,000 的合資格交易淨額 x 5%^ Club 積分消費回贈 + (合資格交易淨額 - 港幣\$3,000) x 3%^ Club 積分消費回贈。
7. 「合資格交易之淨額」不包括任何無效、取消、退款、退和/或換貨，也不包括使用 Club 積分扣減價格功能扣減之價格、使用 The Club 禮品卡、購買 The Club 電子現金券、購買 Club Travel 電子現金券、回贈、優惠碼、其他折扣優惠及運費。
8. 此優惠只適用於合資格客戶的首次合資格交易一次。

9. 優惠總名額只限首 1,500 名首次的合資格交易（「名額」）的合資格客戶，數量有限，先到先得，送完即止。名額的資格取決於合資格交易的日期和時間。
10. 為免生疑問，若客戶在推廣期前曾經參與過往的額外 3% Club 積分消費回贈的推廣，有關客戶將不符合資格參與是次推廣，亦不符合資格再次獲得原來由 The Club 會員計劃提供之基本 2% Club 積分消費回贈之上額外高達 3% Club 積分消費回贈，有關客戶只能獲得基本 2% Club 積分消費回贈之上額外 1% Club 積分消費回贈。
11. 如果已達到名額或推廣期已過，雖然合資格客戶將無權根據此優惠獲得額外 3% Club 積分消費回贈，但您仍可獲得額外 1% Club 積分消費回贈，根據拍住賞額外 1% Club 積分消費回贈的推廣條款及細則，在 The Club 購物與獎賞網站和 The Club 應用程式上每次購買的淨額將可獲得額外 1% Club 積分消費回贈以及基本 2% Club 積分消費回贈分別適用於 The Club 的購物與獎賞平台的條款及細則及拍住賞額外 1% Club 積分消費回贈的條款及細則 (https://www.tapngo.com.hk/chi/pdf/Tap&Go_Extra_1percent_spending_rebate_in_Clubpoints_T&Cs.pdf)。
12. 此優惠不適用於購買部份不能賺取 Club 積分的產品，例外產品將會於 The Club 購物與獎賞的產品網頁上列明有關產品並不能賺取 Club 積分。
13. 此優惠之 Club 積分消費回贈之積分計算將四捨五入至下一整數。
14. 一旦 Club 積分已存入 The Club 賬戶，拍住賞將不對與由 The Club 單獨提供的產品或服務相關的任何事項負責，包括 Club 積分的處理、使用或兌換。
15. The Club 將在訂單中所有的商品及服務交付後約 10 個工作天內存入到在 The Club 購物與獎賞平台上完成合資格交易所使用的有關 The Club 會員賬戶。
16. 如 The Club 會員於推廣期內取消合資格交易或為其申請退款，將不會獲取任何 Club 積分。
17. 在下列情況下，The Club 可隨時從任何 The Club 會員帳戶中扣除任何 Club 積分：
 - (a) The Club 或任何服務提供者錯誤計算 The Club 會員應獲取的 Club 積分;
 - (b) The Club 會員取消，撤銷或退還任何相關合資格服務或合資格的消費;
 - (c) 在實際或涉嫌欺詐的情況下; 或
 - (d) 任何 The Club 合理地確保會員正當地獲取 Club 積分的情況下。
18. 如果 The Club 會員已經兌換/轉移了不屬於該會員的 Club 積分，The Club 可：
 - (a) 向 The Club 會員收取已兌換產品/服務建議零售價的價值;
 - (b) 按照現行兌換率向 The Club 會員收取已轉移的 Club 積分的價值; 或
 - (c) 任何綜合上述的處理方法。
19. Club 積分之兌換及其有關事宜受 The Club 的相關條款及細則約束而 The Club 可不時更改，詳情請參閱 <https://www.theclub.com.hk/zh/terms-andconditions.html>。拍住賞對有關 The Club 的任何事項或交易概不負責。
20. 在任何系統、伺服器、連接故障、中斷、電腦病毒、網絡或技術錯誤等情況下，因任何原因導致或引致已在 The Club 平台完成之合資格簽帳的 The Club 會員的 Club 積分計算錯誤，The Club 及拍住賞均不承擔任何損失或賠償責任。
21. 對於與此推廣有關的任何資料和任何時間，由 HKT Payment（定義見下文）和/或 The Club 收集、編制或記錄的數據應為最終數據並以其為準。因電腦、通訊工具、網絡等技

術問題或任何其他不在 HKT Payment 合理控制範圍內的問題而導致客戶提交的信息出現延遲、丟失、錯誤、無法辨認等情況，HKT Payment 將不承擔任何責任。

22. 閣下使用拍住賞作為指定儲值支付工具帳戶以領取由香港政府（「政府」）提供的消費券計劃（「消費券計劃」）下之消費券受拍住賞的政府消費券條款及細則（www.tapngo.com.hk/chi/cvs_tnc.html）、消費券計劃（[\[http://www.consumptionvoucher.gov.xn--hk%29-6y3bs83p4marse5d97b9z9azyajmy7zzroe8jh2b0xmewzmsems8cvs2ag45cvli1zq/\]](http://www.consumptionvoucher.gov.xn--hk%29-6y3bs83p4marse5d97b9z9azyajmy7zzroe8jh2b0xmewzmsems8cvs2ag45cvli1zq/)www.consumptionvoucher.gov.hk）及政府對於消費券計劃的審批、行動和決定約束。
23. 拍住賞由 HKT Payment Limited（「HKT Payment」）（儲值支付工具牌照號碼：SVF0002）營運，受相關條款及細則約束。HKT Payment 對 The Club 提供的貨品、產品及/或服務之質素或與其相關之任何其他事宜概不承擔任何責任。如對拍住賞有任何查詢，請瀏覽拍住賞網站 www.tapngo.com.hk 或致電拍住賞服務熱線 2888 0000。The Club 並非拍住賞之營運商。The Club 不會對此優惠及/或拍住賞所提供之任何設施及服務的質素及/或適用性及/或可用性作出任何陳述或保證，且 The Club 毋須就自此產生或與此相關的任何事宜負上任何責任。
24. The Club 及/或 HKT Payment 保留隨時更改或取消此優惠及/或修改本條款及細則的權利，恕不另行通知。
25. 本推廣受 The Club (<https://www.theclub.com.hk/zh/terms-and-conditions.html>), The Club 的購物與獎賞 (<https://shop.theclub.com.hk/terms-and-conditions>) 及拍住賞 (<https://www.tapngo.com.hk/chi/tnc.html>) 的條款及細則約束。
26. 本條款及細則的中英文版本如有任何差異，一概以英文版本為準。如有任何爭議，The Club 及/或 HKT Payment 將保留最終決定權。

^ Club 積分回贈的百分比和價值是根據 The Club 的購物與獎賞網站及 App 內之「積分扣減價格功能」的 Club 積分兌換率（即每 5 Club 積分 = 港幣 1 元）。相關兌換率會不時更改並不會另行通知。